



PagePack Guarantee

Terms and Conditions

- Average page coverage must be greater than 10% per toner/ink.
- If you fail to pay your PagePack invoices within 30 days this guarantee will become void.
- After the first 12 months of your contract, the current cost for an extra 1 year Xerox warranty will also be taken into account when working out the cost difference.
- Any quarterly commitment from your PagePack contract must be used in full.
- Claims must be made in writing to Printerbase within 14 days of the anniversary of your PagePack contract. You must include:
 - The serial number of your machine
 - How many consumables you have ordered (this will be verified by Xerox)
 - A couple of reports from the machine, which shows the average toner coverage and page count. We will provide you with info on how to print this out if necessary.
- We will calculate the total cost of purchasing all the consumables shipped from Xerox using our current sell price for the Xerox original consumables. We will then refund you the difference between what you have paid for the PagePack contract and the cost we have calculated.
- The refund will be sent to you by cheque within 60 days of your claim.
- Customers making a successful claim will be ineligible for this guarantee on new or renewal PagePack contracts.
- PagePack Guarantee only applies to new Xerox machines and new contracts purchased from Printerbase Ltd after 20th July 2011.
- PagePack Guarantee applies to the following machines: Phaser 6180MFP, Phaser 6280, ColorQube 8570, Phaser 6360, Phaser 7500, Phaser 7760, Phaser 8560MFP, ColorQube 8870, Phaser 8860MFP, WorkCentre 6400

For more information regarding Xerox PagePack and PagePack Guarantee please call 0800 170 7234 or email info@printerbase.co.uk.