

# Xerox Phaser® 8560

## Free Ink Claim Form



**Valid for qualifying products purchased and invoiced between January 1st 2009 and August 31st 2009.** To claim your free ink as part of our Xerox Phaser 8560 free ink promotion, complete this form then post, fax or email it back to us with a copy of your proof of purchase using the contact details at the bottom of this page.

**For this claim to be valid all information must be completed.**

### Your details

Title		First name	
Last name			
Job title		Company	
House number / name			
Street			
Town			
City			
County		Post code	
Country			
Telephone			
Email address			

Please tick if you'd be happy to receive further information from Xerox via email.  Please tick if you do NOT wish to receive any future information from Xerox.

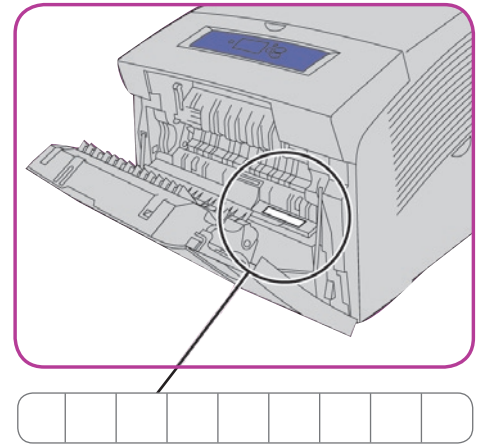
### Your reseller's details:

Reseller name			
Street name			
Town		City	
County		Post code	
Country		Telephone	



### Printer details:

Printer model				
Serial number				
Purchase date				
Invoice number				
Purchase price				



**Please remember,** to be eligible to claim for a set of free ink, you need to purchase a qualifying Phaser 8560.

### Shipping details:

Provide the details of the address we need to send your Xerox Phaser 8560 free ink to. (Claims will only be shipped to the customer details shown on the proof of purchase invoice).

Title		First name	
Last name			
Company name			
House number / name			
Street			
Town		City	
County			
Country			
Telephone		Email	

#### Future Xerox promotions:

If you would like us to inform you of any future Xerox promotions and products or would like any further information about Xerox products and services please tick here

#### Declaration:

I have read, understood and agree to the terms and conditions of the promotion.

Signature

\_\_\_\_\_

Date

\_\_\_\_\_

Print name

\_\_\_\_\_

#### What to do next:

Once you have completed this claim form, send it back to us with a copy of your invoice as proof of purchase either by :

**a. Email to [solidinkclaims@europe.pfsweb.com](mailto:solidinkclaims@europe.pfsweb.com)**

**b. Fax to 0032 4 364 41 99**

**c. Post to the following address:**

Xerox Phaser 8560 Free Ink Promotion  
 c/o PFSweb,  
 Rue Louis Blériot 5,  
 4460 Grâce-Hollogne,  
 Belgium

#### What happens next:

Once we have received your claim form and validated your proof of purchase we will ship your free ink to the shipping address provided within 28 days of approving your claim.

## Terms & conditions

1. When purchasing a qualifying Phaser 8560® the end user qualifies for four free Phaser 8560 ink stick packs comprising three cyan, three magenta, three yellow and three black ink sticks (part numbers: 108R00723, 108R00724, 108R00725 and 108R00726 respectively).
2. The Xerox Phaser 8560 free ink promotion (hereinafter referred to as the 'Offer') is offered to end users purchasing a qualifying Phaser 8560.
3. The following Phaser 8560 configurations are eligible for the Offer. 8560\_AN, 8560\_ADN, 8560\_ADA, 8560\_ADB, 8560\_ADT, 8560\_ADX, 8560MFP\_AD, 8560MFP\_ADZ and 8560MFP\_AN. Offer excludes any Phaser 8560 bought as part of Xerox's PagePack fixed cost-per-page contract.
4. The Offer is available on products purchased between 1st January 2009 and 31st August 2009 or whilst stocks last.
5. This Offer is limited to one claim per qualifying end user printer purchase.
6. This Offer is only available to end users in the UK, Ireland, France, the Netherlands, Italy, and Sweden.
7. The end user is responsible for import duty when free ink is shipped outside the European Union.
8. These Terms and Conditions set out the entire scope of the agreement between Xerox Limited and the end user in relation to this Offer.
9. By participating in this Offer, end users agree to waive any right to claim any ambiguity or error in these Terms and Conditions, and further agree to abide by, and be bound to, these Terms and Conditions. The decisions of Xerox Limited are binding and final on all matters related to this Offer.
10. To redeem this Offer, end users must provide a completed claim form and proof of purchase in the form of a copy sales receipt or copy of invoice showing qualifying products purchased, the purchase price, the date of purchase, invoice number, product serial number and the reseller's name and address. Proof of purchase can be a fax copy or photocopy. The participant must not send original receipts or invoices as these will not be returned. Please send your claim form and proof of purchase:
  - a. by Email to [solidinkclaims@europe.pfsweb.com](mailto:solidinkclaims@europe.pfsweb.com); or
  - b. by Fax to 0032 4 364 41 99; or
  - c. **by post to**  
**Xerox Phaser 8560 Free Ink Promotion**  
**C/o PFSweb**  
**Rue Louis Blériot 5,**  
**4460 Grâce-Hollogne, Belgium**
11. All incomplete claim forms will be returned to the end user and must be correctly completed before the claim is considered valid. Claims will be deemed invalid if proof of purchase, signatures, product descriptions, serial numbers or prices have not been included.
12. Xerox Limited will not accept responsibility for claims which have been lost, delayed in the post, misdirected, damaged or insufficiently stamped. Proof of posting will not be accepted as proof of delivery.
13. Xerox Limited reserve the right to audit all claims to ensure that the terms and conditions have been adhered to and to request relevant additional information and supporting documents.
14. All claims must be submitted by the end user customer. Resellers, Concessionaires or other channel partners of Xerox Limited may not submit claims on behalf of their customers.
15. The closing date for this Offer is 31st August 2009. All purchases must be made and invoiced by this date. Claims must be made within 30 days of purchase and all claims must be received at Xerox Limited no later than 30th September 2009. Xerox Limited accepts no responsibility for lost, late or misdirected mail.
16. There are no cash alternatives to this Offer.
17. Please allow up to 28 days for delivery of the free ink upon receipt of proof of purchase. Delivery times will be between 9am-5pm Monday to Friday.
18. **All promotional items in this Offer are subject to availability and Xerox Limited reserves the right to provide an alternative offer of equivalent value if product stock is not available.**
19. **This Offer may not be used in conjunction with any other Xerox Limited promotion or when purchasing a qualifying printer as part of a negotiated bid unless Xerox Limited has provided its written approval in advance.**
20. Claimants should keep a copy of the terms and conditions, claim form and proof of purchase for their records.
21. This is an end-user offer only. Xerox resellers and distributors cannot participate in this promotion.
22. If, for whatever reason, the printer purchased is returned or money refunded Xerox Limited may arrange for the promotional item to be collected from the end user. The promotional item must be returned in its original packaging. Failure to return the promotional item may result in legal action.
23. Your free promotional item will be provided direct from Xerox Limited and can not be obtained from your reseller.
24. Every effort has been made to ensure that the information in this document is accurate. Xerox Limited shall not be responsible for printing errors or any defects in the promotional item. Data Protection Act 1998. Data collected from any participant will be used solely by Xerox Limited and its affiliates. Xerox may disclose your personal information only in the following instances: (i) when required by law; (ii) to protect its rights or property; and (iii) when the information is to be shared, in general terms, with its advertisers and partners.
25. Xerox Limited reserves the right to terminate the Offer or may vary, change or waive the application of these Terms and Conditions at any time, without prior notice.
26. Should claimants have any query regarding the process of their claim they may contact the Xerox helpline at [solidinkclaims@europe.pfsweb.com](mailto:solidinkclaims@europe.pfsweb.com)
27. The sponsor of this Offer is: Xerox Europe Channel Marketing, Xerox Limited, Waterside, Oxford Road, Uxbridge, Middlesex UB8 1HS. E-mail; [supplies.group@xerox.com](mailto:supplies.group@xerox.com)
28. The terms and conditions of this Offer are governed by English law and the courts of England shall have exclusive jurisdiction to hear disputes hereunder